LS Presents
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Retail

Topic & description	Duration
Consumer law overview	(60 or 90 mins)
An overview of UK consumer law and how to achieve compliance in the real world. We will look at the main consumer protection legislation in the UK and the key concepts in this area. This includes the Consumer Rights Act, Consumer Protection from Unfair Trading Regulations and Consumer Contracts (Information, Cancellation and Additional Charges) Regulations.	
Retail: routes to market	(30 minutes)
This session explores the main routes to market, and considers the key differences between agency and distribution.	
Retail: operating a platform	(60 or 90 mins)
In this session we explore the legal and regulatory issues associated with operating an e-commerce platform. We will explore the key legal principles and regulations, and consider the main pitfalls which await the unwary, and how to avoid them. We can explore the issues from a B2B and B2C perspective.	