



# Global cultural fluency



As part of our WorkspHERE initiative, Lewis Silkin offers a global cultural fluency programme which is designed to help clients operate more effectively across the boundaries of geography, culture and language. We recognise that most clients operate in a global environment and this can bring with it a whole new set of challenges at both strategic and operational levels.

We develop specific training programmes to meet your needs and to help you reach your global goals. Recognising that every company and every sector is different, your input is key to the success of any initiatives we develop. Working together we can deliver high quality training which brings about real mindset and operational change and achieves greater global fluency.

Our experts have led training and consultancy events in over 50 countries and are skilled at working with multi-cultural, multi-lingual teams in this sensitive, yet vital, area.

## What can we help with?

We offer a comprehensive range of training options which address different client needs. For example:

- Developing a global mindset amongst the employee base
- Working effectively with specific countries or regions
- Effective global virtual team working
- Building efficient working collaborations in outsourced or shared service centre environments
- Improving cross-border communication
- Cross-border post-merger integration
- Pre-secondment briefings
- Global culture and global appraisals
- Global culture and global compliance

## Training options

With a wide range of training options and formats we develop a solution that best meets your individual needs. We will work with you to understand your exact requirements before coming back with a detailed proposal of how to address those needs. From short training interventions of a couple of hours to more in-depth sessions spread over two days – the format is always determined by your objectives.

We are happy to provide detailed sample training formats and case-studies to give you a feel for the type of activities we have used and the outcomes we deliver.

## How does it work?

You tell us what you need – the skills, level of experience and what is to be achieved. We will then propose a detailed solution which we believe meets your requirements.

Lewis Silkin manages the process from beginning to end, with you, the client, being involved at all stages of the process.

## What does it cost?

The cost of a global cultural awareness programme will depend on your requirements. However, we will normally be prepared to agree a fixed fee after we have talked to you about the scope of the programme. This gives you the comfort of knowing what it will cost before we start work.

## How can I find out more?

For more information or an informal discussion please contact Emma Richardson or your usual Lewis Silkin contact.

### **Emma Richardson**

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